

## Terms and Conditions

By submitting your application, you bind yourself to these terms and conditions.

**1. Applications:** Completed applications in English will be received via e-mail on reservations@nsts.org or online on www.nsts.malta.org at the latest:

- (i) **English Language Learning:** 4 weeks before the selected arrival date if part of a group or arriving between 11 June and 22 August, or 2 weeks for an individual arriving between 27 August and 10 June;
- (ii) **Study Abroad:** 21 weeks (5 months) before the selected arrival date, including virtual contact address for online introductory chat;
- (iii) **International Career Development:** 10 weeks before the selected arrival date, including CV, motivation letter, and virtual contact address for online introductory chat;

**2. Application documentation:** Applications on the prescribed form must give the applicant's name, surname, gender, date of birth, nationality, passport number and validity date, special needs, and allergies, must be accompanied by a passport size colour photograph, or pay €15 to be photographed on arrival in Malta, and explicitly state the selected educational programme reference code and number.

Groups must complete the Group Essential Information Form.

Study Abroad applicants must include €60 for the online introductory chat which forms part of the application process before being accepted to register for the study programme.

Career Development applicants must abide by the applicable conditions of acceptance available online to be accepted.

**3. Confirmations and Payments:** Provisional confirmation together with a pro-forma invoice are sent immediately upon the receipt of the complete, correct, application documentation when full payment must be made by bank transfer direct to Bank of Valletta p.l.c. Valletta, IBAN MT36 VALL 2201 3000 0000 1020 8460 076 to be received before the arrival date for the programme, but at the latest:

- (i) **English Language Learning:** 2 weeks before the selected arrival date if part of a group or arriving between 11 June and 22 August, or 1 week for an individual arriving between 27 August and 10 June;
- (ii) **Study Abroad:** 6 weeks before the selected arrival date;
- (iii) **International Career Development:** 4 weeks before the selected arrival date;

Adults, 18 years and older, booking accommodation must pay the environmental tax of up to €5.00 added to the pro-forma invoice.

**4. Validation of applications:** Provisionally confirmed applications are only validated and have effect upon the receipt of the full payment due, failing which they are automatically cancelled without liability to NSTS.

**5. Changes:** made to a processed application are subject to a fee of:

- (i) €50 if received from 15 to 6 days inclusive before the arrival date;
- (ii) €250 if received 5 days or less before the arrival date.

**6. Cancellations and curtailments:** made to a processed application are subject to a fee of:

- (i) €250 if received from 15 to 6 days inclusive of the arrival date.
- (ii) Full payment with no refund if received 5 days or less before the arrival date, or if a 'no show', or if any part or all of the services are not utilised.

**7. Delivery:** Fees include all that specified and incorporated in the applied for service as described in this description document and website, and NSTS Malta is not liable for that not contained therein. NSTS Malta reserves the right to alter any service, description, and fee without prior notice and to provide substitute services of at least comparable standard and contents to those definitively confirmed.

**8. Acceptance of Minors:** Applicants under 18 years of age are legally deemed to be minors and require their Parent/Guardian consent form and surety deposit. Applications must be, and are therefore deemed to be, endorsed by the applicant's parent/legal guardian who simultaneously retains full responsibility for their protégé's acts and/or omissions throughout the latter's confirmed stay in Malta. Applications through agents are deemed to be equally endorsed by virtue of the agent's own transmission of the application.

**9. Conduct of Minors:** The conduct of a minor applicant confirmed on an NSTS Malta programme is governed by a Student Charter that is available upon request. Among other conditions the terms govern the behaviour, applied discipline and prohibitions, unaccompanied outings, evening return times, damages, misdeeds, and the payment of a conditional refundable surety deposit of €20 upon arrival at check-in if accommodated at an NSTS collective residence or hotel.

**10. Code of Conduct:** Applicants implicitly accept that NSTS Malta may, without being liable in any manner whatsoever, exclude him/her from a service applied for or being consumed, and demand his/her repatriation at his/her charge, if, in the opinion of Management, he/she appears likely to endanger or impair the health, safety, or comfort of other persons using the concurrent services or the reputation of NSTS Malta by his/her acts or omissions.

**11. Public Holidays:** The applied for educational programmes will not be available to the applicant on the following public holidays and no refund will be given for lost parts. English lessons will be made up for during other days of the week except for public holidays falling on 29 June and 15 August. The public holidays are: 01 January, 10 February, 19, 31 March, 15 April, 01 May, 07, 29 June, 15 August, 08, 21 September, 08, 13, 25, 26 December.

**12. Visa:** The applicant is solely responsible to provide on demand a valid identity document, passport, and entry visa and, if staying for more than 90 days, to extend the authorisation to remain in Malta by applying, within 2 weeks of arrival to the Central Visa Unit, for a national visa to cover the entire duration of the confirmed educational programme for up to one year.

**13. Data Protection:** By applying to NSTS, the applicant consents and authorises NSTS Malta to process any personal data in accordance with the General Data Protections Regulations (GDPR) of the European Union and to transfer/disclose such data within NSTS Malta and to suppliers as deemed necessary for the provision of the services applied for and for the purposes associated thereto.

**14. Imaging:** The applicant consents to being photographed, filmed, videoed, sound recorded, sketched, to have testimonials and comments, for use, and used, for promotional purposes, and to receive marketing materials from NSTS Malta, while having the opportunity to opt out from this consent by request in writing or electronically according to GDPR.

**15. Obligations:** The promotional description documents and all commercial relations arising therefrom are deemed to be executed through the brand NSTS Malta of company registration C4425 of 220 St Paul Street, Valletta, VLT1217, Malta.