

Terms and Conditions 2026

What's covered in these Terms and Conditions?

We know it's tempting to skip these Terms & Conditions, but it's important to establish what you can expect from us as you interact with the King's Summer School, and what we expect from you as you register and attend our programmes.

These Terms & Conditions reflect the way the King's Summer School operates, our summer school rules, and some laws that apply to our organisation. As a result, this document helps define King's Summer School's relationship with you as you interact with our services. For example, these Terms & Conditions will include the following topic headings:

- What you can expect from us, which describes how we deliver and develop our services.
- What we expect from you, which establishes certain rules for using our services.
- In case of problems or disagreements, which describes other rules and legal rights you have, and what to expect if you have a complaint.
- A final word from our lawyers, describes some legal context to our delivering programmes in the United Kingdom.

Understanding these Terms & Conditions is important because, to use our services and attend our programmes, you must accept them.

Besides these Terms & Conditions, we also publish all of our summer school policies. We encourage you to read them to better understand how we delivery our programmes, what we expect from all students attending them, and what is expected during the registration process and prior to arrival.



Terms

Service provider

The King's Summer School is provided by, and you are contracting with:

The King's School Canterbury Enterprise Limited, which is a subsidiary of The King's School, Canterbury. The full name of the Charity is "The Governors, The Head Master & The Lower Master of the King's School of the Cathedral Church of Canterbury in the City of Canterbury", referred to as "The King's School Canterbury."

Our charity registration number is 307942 and our registered office is at 25 The Precincts, Canterbury, Kent CT1 2ES. Our registered VAT number is GB345846953.

Age requirements

The King's Summer School is available to students aged 8 to 17 years only.

The Global Youth Orchestra is available to students aged 12 to 17 years only.

To be eligible to attend one of our programmes, students must be the appropriate age during the delivery dates of the programme they are registering for.

As students attending our programmes are minors, they must have a parent or legal guardian's permission to register, and a parent or legal guardian should complete the online registration process.

Your relationship with the King's Summer School

These terms help define the relationship between you and the King's Summer School. When we speak of 'The King's Summer School,' 'The Global Youth Orchestra,' 'King's,' 'we,' 'us,' and 'our,' we mean The King's School Canterbury Enterprise Limited and its affiliates.

Broadly speaking, we give you permission to access our services and programmes if you agree to follow these Terms and Conditions, which reflects how the King's Summer School operates.



What you can expect from us

Communication

- 1. We will use the contact details you provided during the registration process to contact you with updates or useful information relating to the student attending our programmes.
- 2. Wherever possible, we will always contact you in writing. However, under certain circumstances (such as an emergency or time sensitive situation) we may phone you with information, then follow-up with an email confirming the details we discussed via phone.
- 3. We will provide you with a 24/7 emergency phone number that will be active throughout the delivery of our programmes.
- 4. All summer school policies, guides, insurance policies, and these Terms and Conditions are available online at https://thekingssummerschool.co.uk/downloads/

Course content

- 1. Our prospectus, website and marketing materials aim to provide clear and accurate information about our summer school. Whilst great care is taken when creating these marketing materials, they are intended as guidance only. From time-to-time, we may need to make changes to any aspect of our programmes, including to the curriculum. Where practical, we will aim to give you notice of any significant changes as soon as possible, to enable you to consider the proposed changes and, if you wish to withdraw from the programme.
- 2. If an event outside of our control (for example, war, weather, pandemic or compliance with a law or Government) prevents, delays or impacts our ability to deliver our programmes, we will let you know of these changes in writing as soon as possible.

Cancellation

- 1. If we are wholly and completely prevented from delivering our programmes, we will notify you in writing of any cancellation as soon as possible and advise you how this may impact your contract.
- 2. We may terminate this contract (and the student's attendance at the King's Summer School) due to exclusion. We may also end this contract at any time by giving you written notice, without any obligation to return deposits or fees to you.
- 3. Please refer to our 'Fees & Refunds Policy' for more details on how a cancellation may impact your fees.



Wellbeing

- 1. Whilst the student is registered on the King's Summer School, and during our agreed delivery dates, we will exercise reasonable skill and care in respect of their education and welfare. As the summer school is a residential programme, this will apply 24/7 during the delivery of the programme the student is registered on.
- 2. We cannot accept any responsibility for the welfare of the student if a parent or guardian removes them from the programme, for example to take them to lunch during a weekend.
- 3. You give your consent to physical contact with the student if appropriate and proper during teaching and instruction, to maintain safety and good order, or if needed to ensure their health and welfare.
- 4. Accidents happen and students sometimes injure themselves or may feel unwell. If this happens, we will take immediate action (for example, by contacting emergency services) and will communicate with you as soon as possible. We will share any relevant information (such as allergies) with the emergency services or treating medical professional, and, where necessary, deal with decisions about the student's medical treatment in accordance with the advice of any treating medical professionals.
- 5. We will advise you if we have any serious concerns about the student's progress and behaviour.
- 6. The King's Summer school operates in accordance with the 'Keeping Children Safe in Education 2024' guidance. We also follow a 'Safer Recruitment Policy' for all staff, and all staff are trained in Child Protection before being able to work for us.
- 7. Please refer to our 'Medical Policy' for more details on how we deal with medications, injuries, or medical emergencies.

Your information and data

- 1. We may need to use information relating to the student, for certain purposes connected with running an international summer school. This may relate to, but is not limited to, accreditation inspections, insurance purposes, health and safety, safeguarding, complaints, processing of student fees, and marketing. The information shared may include name, contact details, academic records, photographs, and audio-visual recordings.
- 2. We will process personal data about the student and their parents/guardians in accordance with data protection law, including the UK General Data Protection Regulation (GDPR) and the Data Protection Act 2018 (each as amended or superseded) and other related legislation.



- 3. To ensure we comply with our responsibilities as a visa licenced student sponsor for immigration purposes, we may need to provide certain information to the Home Office.
- 4. Please refer to our 'Data Protection Policy' for more details on how we may use your data and your right of access your own data.

What we expect from you

Communication

- 1. During the registration process, you should provide us with accurate and up-to-date contact details for the parent/guardian of the student attending our programmes. You must notify us of any change of address(es) or other contact details as soon as possible.
- 2. During the online registration process, we require you to nominate an emergency contact person and give us their contact details. This person will only be contacted in the event of an emergency, which could include student illness or injury.
- 3. We expect dual parents or guardians to communicate with each other regarding their decision to send the student to attend the King's Summer School. By registering to attend our programmes, you acknowledge and agree that we are entitled to assume that all parents/guardians have consulted with each other and are in agreement. Based on this, we will assume that any communication or instruction received from one parent/guardian is being given by both of you, and that any communication from the King's Summer School team to one of you will be shared with both of you.
- 4. To ensure we can give the best possible summer school experience to the student, we request that you co-operate with us during the registration process and delivery of the programmes. This includes:
 - a) Maintaining a constructive line of communication with the King's Summer School team
 - b) Keeping us up-to-date and informed of any matters which may affect the student during their time on the summer school i.e. educational needs or medical conditions.
 - c) Ensuring all details submitted during the registration process are accurate, truthful, and not misleading and that relevant details (such as special educational needs or medical conditions), or changes to previously discussed details, are not withheld and are shared in a timely and transparent manner.
 - d) Keeping in contact with the King's Summer School team via phone and email if you are contacted for support or with questions about the student. This means responding to



our calls and emails in a reasonable time. If a parent/guardian or emergency contact person does not respond to our communications in a reasonable time, we may deal with decisions about the student's medical treatment in accordance with the advice of any treating medical professionals.

Cancellation

- 1. If you wish to withdraw the student from the summer school, either permanently or temporarily (for example, if you wish to take them to dinner one evening), you must notify us in writing with as much notice as possible.
- 2. You may permanently end this contract (and the student's attendance at the King's Summer School) at any time by giving us notice in writing. This will not affect any legal rights or obligations that you or the King's Summer school may have, for example the obligation to pay fees or extra charges.
- 3. Please refer to our 'Fees & Refunds Policy' for more details on how your cancelling may impact your fees.

Wellbeing

- By registering the student to attend the King's Summer School, you are consenting to their participation in academic content, excursions, trips, and visits, as well as contact sports and other sporting activities. Unless you notify us to the contrary, you consent to the student participating, under supervision, in these activities which may entail some risk of physical injury.
- 2. As part of the registration process, you will be asked to complete an online medical questionnaire and declaration. You must inform us of any health or medical condition, special educational need(s), disabilities or allergies that the student has at the time of joining the summer school.
- 3. By registering the student to attend the King's Summer School, and accepting these Terms and Conditions, you are providing your consent for us to manage the student's medical treatment whilst attending our programmes, but you retain full financial responsibility for all medical expenses and/or suitable insurance cover.
- 4. If you withhold information from us, or otherwise misrepresent information of this nature, please be aware that this may result in us exercising our right to send the student home.
- 5. Whilst the King's Summer School will provide complimentary travel insurance for all attending students, you are responsible for making your own insurance arrangements if you require specific cover for the student and their property.



6. The student is responsible for the security and safety of their own personal property.

Behaviour

- For the student to attend and remain at the King's Summer School for the full duration of their programme, the parent/guardian and the student must comply with the summer school rules.
- 2. If you are a parent or guardian that allows their child to attend our programmes, then these Terms and Conditions apply to you, and you are responsible for the child's activity on these programmes.
- 3. Please refer to our 'Student Behaviour Policy' for details of our expectations and disciplinary procedures.

In case of problems or disagreements

If you have and concerns of complaints relating to the King's Summer School, you must inform us in writing as soon as possible. Our Director will investigate all complaints in accordance with our complaints procedure and advice all people involved of the outcome in writing.

A final word from our lawyers

Our Brand, Content and Materials:

We've got some important things to share about our brand, content, and materials. They're what make us unique, and we need your help in protecting them. We ask for your help in protecting all designs, text, graphics, audio, video or image files (including photographs), content and teaching materials, data, and information displayed or available on the King's Summer School website, parent portal, or blog, and all copyright, trademark rights, design rights and other intellectual property rights in them. Just so you know, all that great content belongs to us or our licensors, and it will stay that way.

Governing Law:

To the extent permitted by local law, these Terms and Conditions and your relationship with The King's Summer School and any resulting dispute or claim are governed by English law and either you or the School must bring legal proceedings relating to this contract in the English courts.



Playing by the Rules:

We're all about doing things legally and fairly. So, when you attend the King's Summer School, make sure it's for lawful purposes and in a lawful manner. Along with these Terms and Conditions, follow all the applicable laws and regulations related to the King's Summer School and any transactions you make in relation to it.

Further Details

For any questions, please contact us on summerschool@kings-school.co.uk or +44 (0)1227 595 576.

Reviewed by:	Mike Pengelly (Summer School and Commercial Director)
Review date:	November 2026