

TERMS AND CONDITIONS | FL Young Learner 12-17

FL Young Learner 12-17 price includes:

- Pre-arrival welcome pack and student ID badge
- 15 hours of lessons per week
- Includes all materials and use of computer hardware
- @flireland.com email address and all software subscriptions
- Transfers to and from school including transfers to excursions
- Weekend and afternoon activities as per the selected programme
- Accommodation as per the selected programme
- Breakfast, lunch and dinner (lunch type depends on the programme selected)
- Laundry (once a week), towels and bed linen
- End of course certification

Course price does not include:

- Flights
- Transfers to and from the airport €95 (each way)
- Unaccompanied Minor (UM) service upon departure €65 (mandatory for students who are 15 and younger)
- Medical insurance
- Travel insurance
- Pocket money

Enrolment Procedure and Payment:

All bookings should be sent to bookings@flireland.com with an accompanying application form and all listed relevant documents. Upon receipt of the application form and documents, Future Learning will send you an invoice detailing the payment procedure and payment options.

A booking is considered provisional when a deposit of €200 has been received in the Future Learning Language School Ltd account. The initial deposit of €200 must be paid within 30 days of booking otherwise your booking will not be valid.

The final balance is to be paid in full no later than 30 days prior to the arrival of a group and/or individual(s). We reserve the right to cancel the booking arrangements made if due payments have not reached the school's bank account prior to the arrival of the group and/or individual(s).

For Non-EU non-visa required students:

All fees must be paid at least 30 days before the course commences. Future Learning will only issue an acceptance or booking confirmation letter upon full receipt of fees. Students are often asked to present this letter at the point of entry into Ireland.

For Non-EU Visa Required Students:

All fees must be paid at least 30 days before the course commences and before an acceptance or booking confirmation letter can be issued in support of a visa application. All visa applications and enquiries are available on www.irishimmigration.ie and you can also consult your local Irish embassy or consulate.

Cancellations, postponements and refunds:

Notification of cancellation for each individual and/or groups must be made in writing to bookings@flireland.com. Refunds are offered as follows when the notification of cancellation is made:

- Cancel 30 days or more before the selected arrival date = €200 deposit retained by FL
- Cancel between 29 & 15 days before the selected arrival date = 50% of the package price
- Cancel within 14 & 8 days of the selected arrival date = 75% of the package price
- Cancel within 7 days of the selected arrival date = 100% of the package price

If cancellations or changes of scheduled airlines, threatened or actual natural disasters, host family cancellations or any other event outside the control of the company (including public health measures) either delay, extends the stay, compels a change in the programme or accommodation arrangements or forces the programme to be cancelled, we cannot accept liability for any resulting loss, damage or expense.

Agents, schools and parents all have a responsibility to have their own cancellation policies in place and also have checked their insurance packages and terms.

Visa Refusal Refund:

Should a prospective student be refused a student visa, FL will refund 100% of the fees excluding the non-refundable deposit fee of €200. Such refunds are subject to FL receiving all original copies of FL's enrollment plus the original letter of refusal from the appropriate Immigration authority 14 days before a student's arrival date. If evidence is not supplied within this time frame, then a cancellation fee of 75% of the package price will apply.

Courses Cancellation or Postponement by Future Learning:

Courses are offered subject to demand. Future Learning Language School Ltd reserves the right to change prices, starting dates, course content and programmes at any time due to errors, omissions, change in expected student numbers and circumstances beyond our control. In such cases, you will be informed as soon as possible in writing.

Where major changes are involved, a choice will be given of either accepting the change which will be of a comparative standard (if available), or rejecting it. If the latter applies, we will promptly refund all monies received.

Where a student is told by a doctor, or other relevant authority, to restrict their movements on public health grounds we will facilitate compliance with these instructions and will make every effort to minimise the disruption to their educational experience. Where they are instructed not to attend school for health reasons we may not be able to replace classes and activities with a suitable alternative.

Travel details:

Once you have booked your course, please send us details of your flight/travel arrangements, and no later than 30 days before you are due to arrive. This is to help us arrange arrival travel with your accommodation and/or to be on standby for any queries from immigration on arrival.

Keeping in touch:

All students are required to phone or text home immediately upon arrival and we will assist your child to do this easily. All children have regular wifi and email access. We understand settling in can take a few days and we will support your child should this happen. The school has an emergency number that is available for students and parents outside of the standard working hours (09:00 - 17:30).

Health and insurance:

We enrol students on the assumption that they are in good health. Any pre-existing conditions and/or special dietary requirements must be communicated to us before arrival.

We strongly advise that all students and leaders appropriately insure themselves against the usual risks associated with overseas travel, including but not limited to personal accident or injury, ill-health (medical/hospital fees), cancellation, delay, loss of baggage or property, travel disruption, i.e. comprehensive travel insurance which includes cover where an individual can't travel when planned due to COVID-19.

All European students must also carry a valid EHIC (European Health Insurance Card).

Behaviour:

Student ID badges must be worn at school and on all excursions. Students cannot leave the residence or school or be absent from any lesson, activity or excursion without permission from the Centre Manager. Students must comply with the rules and code of conduct of the school. Any breach of these rules may result in the student being suspended or, in extreme cases expelled at the parents' expense. No refunds will be made.

Respect policy:

The school operates on a policy of mutual respect which applies to course participants, staff, and includes respect for the facilities we are working in. All course participants are asked to abide by this principle. Failure to do so will be taken seriously and a serious breach may result in exclusion from subsequent course sessions and activities. No refunds will be made in such cases.

Loss and damage:

Students will be charged for any damage they cause during their stay. By completing this booking form the parent or guardian accepts responsibility for any damage caused by the student and any resultant cost for repair or replacement.

Whilst every help and assistance is given to ensure that students' property is safe at all times, we do not accept responsibility for any loss of, or damage to, any property of students, including tablets and smartphones. We do not accept any responsibility for any loss or expense due to changes in public transport, weather, quarantine, sickness, strike or any other cause.

Marketing & Educational Research:

Participants consent to the reasonable use of their details and achievements by enrolling on our course, including images or recordings however made, for educational research and promotional purposes, further details explained. You may notify Future Learning at any time that you wish to withdraw consent for any aspect of this by email to dataprotection@flireland.com.

STUDENT HEALTH INFORMATION & DATA HANDLING

1. What information do we ask you (the agent, the group leader, the school) to collect and provide us with?

Information about recent COVID-19 symptoms, confirmed illness and recovery, vaccination status, and test results, along with allergies, and other medical or psychological conditions which may require ongoing support or significantly impact student participation in a Future Learning programme.

2. What will the information be used for?

This information will be used for the purpose of implementing our health and safety plan and ensuring that facilities and personnel at the school and accommodation are adequately equipped to meet your individual needs.

3. How will it be stored and who will have access?

It will be retained on FL's password protected cloud storage platform and accessed as instructed by FL Admissions Officer, FL Covid -19 Compliance/Safety Officer, FL Centre Academic Manager, FL Accommodation Team, and the Host Family or Residential Manager of your assigned accommodation.

4. How long will it be retained for?

The data will be retained for as long as you continue to be a student in Future Learning.

5. How do I get this data changed or deleted?

You may request amendment or deletion of this data by writing to our data protection officer at dataprotection@flireland.com.