CERAN

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GENERAL
TERMS AND
CONDITIONS OF
USE OF CERAN
WEBSITES



The general terms herein form an integral part of the offers of and of any sales agreement for products or services entered into by CERAN SA, a Belgian company with registered offices at 27, Avenue des Petits Sapins, 4900 Spa, Belgium, registered with Verviers Trade Register under number 0450 688 823; CERAN France SAS, a French company with registered offices at 1 rue Etienne Dolet – 93400 Saint-Ouen – France, registered with Nanterre Trade Register under number B403 500 283 or Châteauform Suisse SA, a Swiss company with registered offices at Allée du Château 30, 1296 Coppet, Switzerland, registered with Vaud Trade Register under number CH-550.1.037.009-0, CERAN licensed centres. With regard to the contractual relationship between each of the CERAN SA companies, its licensed centres and branches (hereinafter referred to as "the service provider") and the individuals or legal entities which call on the services of the aforementioned (hereinafter referred to as "the client"), only the official version of these general terms at the time when the contract is entered into is valid. The service provider does not recognise any differing terms specified by the client, unless the service provider has expressly accepted in writing that they are valid. The client is deemed to have read the general terms and to have accepted all the conditions thereof.

1. ACCEPTANCE OF THE CONDITIONS

Any access to websites owned by CERAN S.A. (hereinafter, "CERAN") or any use of the website or any download, even partial, of website content by the User implies acceptance of the General Terms and Conditions of Use of the CERAN website. These conditions are defined below.

Use of this website does not entail the creation of any cooperation agreement.

If any of the provisions of these terms and conditions of use is inapplicable or contrary to any mandatory legal provision, this non-applicability shall not have any effect on the validity or applicability of other provisions.

CERAN reserves the right to modify the general terms and conditions of use of its website at any time without warning. Users shall be automatically bound by these modifications when they browse the website.

2. LIABILITIES

CERAN shall make every effort to provide reliable information about its website. However, CERAN in no way guarantees, expressly or implicitly, the accuracy and relevance of information and documents made available, which may contain inaccuracies, typographical errors, omissions, outdated information or viruses.

CERAN reserves the right to make improvements and/or modifications to the content of its website at any time without warning.

CERAN does not guarantee any results related to the use of any software made available on or through its website. The User has sole responsibility for any use of information contained on the website. The content of the website in no way alters any guarantee that may be in force under existing contractual relations between the User and CERAN. Our general terms and conditions remain fully applicable and form the legal relationship between CERAN and the client/User.

CERAN shall not be liable for any indirect consequences or damage, loss of earnings, or damage arising from the loss of data or operating losses resulting from the use or unavailability of this website or related websites, even where CERAN is aware of the possibility of such damage occurring.

3. HYPERLINKS TO THIRD-PARTY WEBSITES

The existence of a hypertext link between the CERAN website and a third-party website does not signify that CERAN assumes any guarantee or liability regarding the content or use thereof. CERAN does not exert any control over the content of third-party websites.

Any risks related to the use of these third-party websites are fully incumbent upon the User, who must comply with the terms and conditions of use of the aforementioned websites.

4. INTELLECTUAL PROPERTY RIGHTS

CERAN is the exclusive owner of all intellectual property rights relating to the structure and content of the website (except where expressly stated). These conditions of use shall not entail any transfer of such rights to the User.

Any use, even partial, of the content, information and design of the website is not permitted without the prior written agreement of CERAN.

5. PERSONAL DATA AND COOKIES

CERAN respects your privacy.

Personal data are subject to computer processing, the end purpose of which is to keep you informed about our products and activities or to provide you with training advice or personalised offers. Under the Belgian privacy law of 08/12/1992 and in accordance with the French Data Protection Act of 06/01/1978 modified in 2004, the User has a right to be provided with, to amend and also to delete such information through CERAN S.A., Avenue des Petits Sapins 27, 4900 Spa, Belgium or via customer@ceran.com.

Cookies

CERAN uses cookies to improve the use of the website for visitors and to produce statistics relating to the behaviour of visitors to their websites.

A cookie is a single file stored on your computer's Internet browser and does not contain any personal information.

Here is a list of CERAN website cookies:

Domain	Name	Expires on	Information
CERAN	CMSPrefferedCultur		Stores the browsing language.
CERAN	CMSCookieLevel		Defines User cookies.
CERAN	CMSCurrentTheme		Stores the name of the current theme.
CERAN	CMSShoppingCart		Stores the reference to the User shopping cart.

You have the option to configure your browser to accept all cookies, reject all cookies and delete your cookies.

You may configure your Internet browser to deactivate the cookies.

For further information relating to methods enabling you to delete and control the cookies stored on your computer, consult the following websites:

For example, here is how to configure the following web browsers:

 $Internet\ Explorer: \underline{https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies$

Google Chrome: https://support.google.com/chrome/answer/95647?hl=en&hlrm=en

Firefox: https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences

Safari: https://support.apple.com/kb/PH17191?viewlocale=en_GB&locale=en_US

Opéra: https://help.opera.com/fr/Windows/10.20/en/cookies.html

6. APPLICABLE LAW AND JURISDICTION

Any legal disputes relating to the use of this website (to its use) or arising therefrom shall be exclusively subject to Belgian law. To this effect, the courts of Verviers have sole jurisdiction.

Head office and legal notice

CERAN S.A. Avenue des Petits Sapins 27 4900 Spa – Belgique Phone: + 3287791122

Email: customer@ceran.com EU VAT number: BE 0450688823

CERAN

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Terms and conditions of sale

Privacy & Confidentiality Policy

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CERAN and its methods

CERAN's history

Our CSR approach and commitments

Financing your training

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Immersion for professionals

Intensive language courses for Young Adults and Children



La certification qualité a été délivrée au titre de la catégorie d'action suivante ACTIONS DE FORMATION

Understanding a culture

Cultural Assessment

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